



## Important Announcement: 'Vokes Air Compatible' replacement filters

### Non-standard parts being offered for ScandMist & ScandDust systems

It has been brought to our attention that a number of customers have been offered alleged 'Vokes Air Compatible' replacement filters for their ScandMist and ScandDust systems at a low cost.

A price-list containing ScandMist filter part numbers has been released by another company suggesting that the filters offered are 'compatible' to the original, Vokes Air products. The manufacturer of these filters is unknown, so we cannot comment on the integrity of these alleged 'Vokes Air Compatible' replacement filters.

Vokes Air ScandMist filters have been proven by extensive testing in both laboratory and field conditions over the course of many years. This testing has been completed according to all relevant international standards and the filters are produced according to ISO 9001 quality standards.

ScandMist filters are integral to the overall system performance, ensuring safe and effective operation. Using allegedly 'compatible' replacement filters may compromise the operational performance levels of ScandMist systems. As we are unable to guarantee how these non-standard parts will affect overall system performance, use of these filters may invalidate system warranty in the event of a failure.

We recommend that any customers considering purchasing these filters evaluate performance validation test reports before placing orders.

Meanwhile, we wish to support our customers and defuse a situation that could potentially compromise the performance of their ScandMist systems. It is for this reason, that in good faith we are willing to match the reduced prices being offered for alleged "compatible" products.

If you are offered 'Vokes Air Compatible' replacement filters, please contact Vokes Air. We aim to ensure that your filtration systems continue to operate as they were originally intended to.

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